KEESLER INSIGHTS **NEWS & STORIES**





Congratulations to our 3 chosen winners for the Mardi Gras House Float Contest.

Our President's Message



Hunt Military Communities celebrates the youngest members of our communities. The smallest warriors, the children, often make some of the most significant sacrifices moving from state to state, school to school, and having parents deployed for long periods, along with the miriad other challenges military families face. We are

proud to acknowledge and support the tremendous strength and resiliency children of our military families display. To recognize military children, we have launched our 2nd annual "Hunt Little Heroes." We ask that your children share stories of what they think it takes to be a hero and how they've been a positive influence in their community. Applicants are asked to submit a 300-word essay, a video no longer than 2 minutes, or a drawing telling their "Hero Story" in their own unique way. For the "younger" heroes, a photo with a short caption may also be submitted. All applicants will receive a complimentary Hunt Little Heroes cape and mask. We will select the top three submissions and give a cash prize to each. Applicants can visit https://learnmore.scholarsapply.org/huntheroesscholarship/ to see if they qualify, and to submit their story. From all of us here at HMC, thank you for your service and sacrifice.

Best,

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MILITARY COMMUNITIES

John Ehle President Hunt Military Communities

HuntMilitaryCommunities.com

Bulk Items?

We accept bulk trash for collection. Large items can be dropped off at the Self-Help Center & Maintenance Office at 100 Annex Rd. A pickup service is also offered on a case-by-case basis by calling 855-452-FIXX.

Trash & Recycle Days

TRASH

Mondays: Bay Ridge and Sandhill Landing trash cans may be placed at the end of your drive way Sunday night and properly stored Monday night.

Tuesdays: East & West Falcon, Thrower Park trash cans may be placed at the end of your driveway on Monday night and properly stored Tuesday night.

RECYCLING

Thursdays: All neighborhoods recycle cans may be place at the end of your driveway Wednesday night and properly stored on Thursday night.

Stay Connected!

Remember to update us if you have a new phone number or new email address. We also would like to know if you have a new family pet or new roommate to your household.

Have You Registered Yet!

The Hunt Resident Portal and Resident APP is opened for you to register and receive wonderful benefits.

Resident Services: Easy online payments plus easily, securely & instantly manage your account.

Maintenance Requests: (Submit routine maintenance requests on the go) Create & Track routine maintenance requests that include photo & voice memos, see work order history at a glance.

Communications: (Stay up to date on community happenings) Check out upcoming community events & announcement opt-In to SMS text communicate with your on-site team via your mobile device.

> Management Office 300 Patrick Drive - Biloxi, MS 39531 Phone: 228-374-5336

> Maintenance Office 100 Annex Drive - Biloxi, MS 39531 Phone: 855-452-3499





FRIENDLY REMINDERS

Intent to Vacate

Remember that you must submit a minimum 30-day written notice to start the process for vacating your home. Please submit your written notice to keeslercontact@huntcompanies.com.

Recreational Vehicles & Other Vehicles

- Boats, RV trailers, utility trailers, personal watercraft, and recreational vehicles (RVs) may be stored in one of the fenced lots managed by Services Division or a private storage facility off base. Residents may store small boats and personal watercraft in their garage as long as it fits with the door closed and stays there while not in use. Temporary parking (overnight) in driveways or on streets is permitted strictly for the purpose of cleaning or packing RVs before or following a trip.
- Occupying an RV in the housing areas is prohibited. Any power cord running to an RV will be interpreted as supplying power to an occupied RV is in violation of base policy. Visitors arriving in a RV should make arrangements to stay in the Keesler FAMCAMP at Thrower Park or one of the local RV campgrounds if they wish to stay in their RV. We recommend anyone planning to use the Keesler FAMCAMP make advance reservations by calling (228) 377-3160.
- Because our maintenance technicians must have access to unoccupied units in order to do their job, residents are prohibited from storing items in or parking cars, RVs, or boats in driveways associated with unoccupied units.
- Guests' RVs may not be parked in the Neighborhood.

Big News!

We are excited to announce that there will be a combined effort from the Military Housing Office, Hunt Military Communities, and Security Forces Squadron in addressing parking concerns. The new enforcement will begin on March 1, 2021. We ask that you make any adjustments needed ensure that you are in compliance regarding unauthorized vehicles and parking in the communities.

You Are Welcome To Attend

Keesler Resident Advisory Board (KRAB)

The KRAB meeting is scheduled on every 2nd Tuesday of each month starting at 5 o'clock pm. This meeting will be held at the Bay Breeze Event Center.

Employee Spotlight

Debra Boblett

Debra is one of our Resident Service Specialist here at Keesler Family Housing. She loves to dance and she likes kayaking. What she loves most about her job at Keesler Family Housing is talking to the residents and putting smiles on their faces.



The first day of spring is March 20th





keeslerfamilyhousing.com

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HOUSING ISSUES? WE CAN HELP!

KEESLER FAMILY HOUSING RESOLUTION PROCESS

IF YOU ARE NOT SATISFIED WITH ANY SERVICE, FOLLOW THIS 4-STEP PROCESS TO ENSURE YOUR SUGGESTION, CONCERN, OR COMPLAINT IS RESOLVED. YOUR VOICE MATTERS.



Hunt is entrusted to build quality communities that meet the needs of those in uniform and their loved ones, and we take that responsibility very seriously.

Hunt's promise to residents is to provide 5-Star Service and deliver core values of loyalty, enthusiasm, partnership, selflessness, and quality of service. Hunt empowers employees to ensure the highest level of customer satisfaction. Hunt's commitment to you is to fully research every concern to ensure the team is doing everything possible to provide a quality living experience. If you have already contacted our local Management and Housing office team and are not satisfied with the outcome, or if you have words of praise to share, we encourage you to reach out to our senior management via the Hunt Promise Helpline: (855) 333-2835.

YOUR SAFETY, SECURITY AND HEALTH IS A PRIORITY FOR THE 81st TRAINING WING



keeslerfamilyhousing.com

