



Keesler Family Housing

300 Partick Drive

Biloxi, MS 39531

(228)-374-5336

Maintenance Office

855-452-3499

CELebration Surveys!

*Annual CEL
Surveys October
3rd - 31st*

*Complete your survey
and enter to win a prize
each week!*

Week 1 \$200
Week 2 \$300
Week 3 \$500
Week 4 \$1000-
Towards Rent

We have several Fun and Exciting Events planned in October~~We hope you enjoy the fun!

- *Breakfast on-the-go
- *Pet Bar & Treat Giveaway
- *Pizza Party
- *Pumkin Patch & Business Expo
- *Tailgate Tuesday
- *Trunk-or-treat
- *Sandhill Fall Festival

*For Questions about survey please
call or email: 228-374-5336
Keeslerfamily housing.com*

CELebrations Survey

CEL Surveys are annual survey's for customer service satisfaction. They come around every October and we use them as an opportunity to communicate with every resident. The surveys are a great way for residents to show their appreciation for all the hard work our employees do to make their housing experience the best. Tell us how we are doing? We strive for a 5! We also provide a comment portion to the survey. Many of our residents take advantage of this section to express their appreciation for us and make suggestions on how we can get even better at what we do. From this feedback we have improved our lawn care process, helped facilitate a neighborhood watch program, enhanced partnering, and encouraged presence of security forces as well as local law enforcement in the neighborhoods. We have also provided exciting monthly events for our residents as we continue to provide that exceptional customer service that all our residents have grown to love. Please take time to enjoy the exciting events we have planned for the month and complete a customer satisfaction survey for us while you are attending. We look forward to hearing from you.

Maintenance

Need a Quick Fix?

Keesler Family Housing Residential Management provides a self-help program that allows residents to use or borrow supplies to make minor home improvements and do lawn care.

NO CHARGE ITEMS AT SELF-HELP

- A/C Filters
- Light Bulbs
- Light Covers & Globes
- Tissue
- Range Hood Filters
- Switch & Outlet Plates
- Drain Stoppers
- White Touch-Up Paint

AVAILABLE FOR LOAN

Weed Trimmers & Lawn Mowers

Self Help Center & Maintenance Office

855-452-FIXX (3499) | 100 Annex Rd | Hours: 0800-1800, Monday – Friday

October 2017

CElebration! Annual CEL Survey
October 3rd – 31st



Picture Caption

Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
1	2 Week 1- \$200	3	4	5 Pet Bar & Treat Giveaway 4-5:30 Throrer Park	6 West Falcon Breakfast on-the-go	7
8	9 Week 2- \$300	10	11 Sandhill Breakfast on-the-go	12 Throrer Park Pizza Party 4-6 pm	13	14
15	16 Week 3- \$400	17	18 Pumpkin Patch & Business Expo- 4-6pm Bayridge	19	20	21 Sandhill Fall Festival & Pumpkin Patch 11-2 pm
22	23 Week 4 - \$1000 Towards Rent	24 <i>Tailgate Tuesday</i>	25	26	27	28
29	30 Trunk-or-treat West Falcon 4-6 pm West Falcon	31				

